## DTE Energy Company 2017 MEAP Grant

**Grant Award**: \$17,000,000

Service Area: DTE's Michigan Service Territory: Alcona, Alger, Alpena, Antrim, Arenac, Benzie,

Charlevoix, Cheboygan, Chippewa, Clare, Clinton, Crawford, Delta, Dickinson, Emmet, Gladwin, Grand Traverse, Gratiot, Huron, Ingham, Ionia, Iosco, Iron, Isabella, Kalkaska, Kent, Lake, Lapeer, Leelanau, Lenawee, Livingston, Macomb, Manistee, Marquette, Mason, Mecosta, Menominee, Monroe, Montcalm, Montmorency, Muskegon, Newago, Oakland, Oceana, Ogemaw, Oscoola, Oscoola, Otsego, Ottawa, Presque Isle, Roscommon, Saint Clair,

Sanilac, Tuscola, Washtenaw, Wayne, and Wexford Counties

Anticipated Reach: 39,000 Households

DTE Energy (DTE) is continuing its Low-Income Self-Sufficiency Plan (LSP) with the goal of developing an effective and efficient energy assistance system that will lead to energy self-sufficiency for vulnerable low-income families in the DTE service area.

### **Program Details**

- Partner agencies screen for eligibility and enroll participants; provide case management; outreach; referral to self-sufficiency skills training; host community events; advocate energy education, energy audits, and weatherization products and services to reduce consumption.
- Customers receive affordable fixed monthly payments based on income and energy usage.
- Arrears are frozen at the time of enrollment and reduced quarterly with successful payments.
- Grant funds are used to pay the difference between the actual bill and the customer payment each month, as well as quarterly arrears forgiveness payments.
- Participants are required to limit their consumption to remain within specific usage guidelines; energy usage (electric and gas) over the last 12 months must be comparable with average annual usage for a residential customer.
- Participants assigned to a dedicated customer advocacy team who will help participants manage payment obligations and progress toward self-sufficiency.
- For additional information and program details visit the LSP website at: http://www.dteenergy.com/lsp

### **Additional Services Offered**

• Additional wraparound services provided through partner agencies

#### Partner Agencies

- United Way for Southeastern Michigan
- Michigan Community Action (MCA)
- The Salvation Army
- True North
- The Heat and Warmth Fund

# **Locations/Hours/Contact Information**

www.dteenergy.com/lsp



